

IMPORTANT PHONE NUMBERS

EMERGENCY NUMBERS

Emergency	911
Terrebonne Parish Office of Homeland Security and Emergency Preparedness	985-873-6357
FEMA	800-621-3362
American Red Cross	504-620-3105
Pre-Disaster Food Stamps Registration	1-888-524-3578
Road Closure Information	1-800-469-4828
Louisiana Information	211
Louisiana State Police Troop "C"	985-857-3680
Chabert Medical Center	985-873-2200
Terrebonne General Medical Center	985-873-4141
Poison Control	1-800-222-1222
Terrebonne Parish Community Hotline	1-844-916-4737

LOCAL NUMBERS

Terrebonne Parish Consolidated Government	1-800-35-HOUMA/985-868-5050
Terrebonne Parish Sheriff's Office	985-876-2500
Houma Police Department	985-873-6371
Terrebonne Parish Council on Aging	985-868-8411
Terrebonne Parish School Board	985-876-7400
Terrebonne Parish Utilities Department	985-873-6755
Terrebonne Parish Public Works	985-873-6735
Terrebonne Parish Animal Shelter	985-873-6709
SLECA	1-800-256-8826 / 985-876-6880
Entergy	1-800-ENTERGY/800-968-8243
ATMOS	1-888-286-6700 / 1-800-692-4694
City of Thibodaux Gas	985-446-5021 / 985-446-7216
South Coast Gas	985-872-0376

IF PARISH OR STATE OFFICIALS TELL YOU TO EVACUATE

- Leave as soon as possible.
- Make a Family Communication Plan. Tell someone outside of the storm area where you are going.
- Take emergency supplies, clothing, and blankets/sleeping bags to shelter.
- Protect your home by unplugging appliances and turning off electricity and water.
- Turn off the main electrical power switch.
- Turn off the main water valve and disconnect the hose.
- Turn propane tanks off.

AFTER A STORM

- Stay tuned to local radio or television for information from your local or state officials.
- Twitter: www.twitter.com/tohsep
- Facebook: Terrebonne Parish Office of Homeland Security & Emergency Preparedness
- Website: www.tpcg.org, www.tohsep.com
- Return home only after state or local officials advise that it is safe to do so.

PHASED EVACUATION

During a threat of a hurricane, a phased evacuation will be based on geographic location and time in which tropical storm winds are forecasted to reach the affected areas.

PHASE I

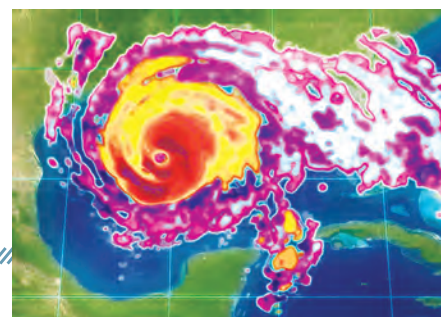
50 Hours before onset of tropical storm winds. Includes areas south of the Intra-coastal Waterway. These areas are outside any levee protection system and are vulnerable to Category 1 and 2 storms. During Phase I, there are no route restrictions.

PHASE II

40 Hours before onset of tropical storm winds. Includes areas south of the Mississippi River which are levee protected but remain vulnerable to Category 2 or higher storms. During Phase II, there are no route restrictions.

PHASE III

30 Hours before onset of tropical storm winds. Includes areas on the East Bank of the Mississippi River in the New Orleans Metropolitan Area which are within levee protection system but remain vulnerable to a slow-moving Category 3 or any Category 4 or 5 storm. During Phase III, certain routes will be directed and the Contraflow Plan implemented.



DURING A HURRICANE OR TROPICAL STORM WATCH OR WARNING

- Listen to radio/television for storm progress reports.
- Check emergency supplies.
- Fuel your car.
- Board up windows and check tie-downs on your travel trailer or mobile home.
- Turn refrigerator and freezer to coldest settings.
- Store drinking water.
- Review evacuation plan.

RADIO FREQUENCY SYSTEM

LOUISIANA EMERGENCY ALERT SYSTEM

The following radio stations are key participants in the Louisiana Emergency Alert System. In the Event of an emergency, these stations will broadcast emergency information.

ALEXANDRIA
AM 970 (KSYL)
AM 580/FM 96.9 (KZMZ)
FM 93.1 (KQID)

BATON ROUGE
AM 1150 (WJBO)
FM 102.5 (WFME)

CROWLEY
FM 102.9 (KAJN)

HOUMA
FM 106.3 (KXOR)
FM 96.7 (KCIL)
AM 1490 (ESPN)

LAFAYETTE
FM 99.9 (KTDY)

LAKE CHARLES
AM 1470 (KLCL)
FM 99.5 (KHLA)

NEW ORLEANS
AM 870 (WWL)
FM 101.9 (WLMG)

NORTHEAST
AM 540 / FM 101.9 (KNOE)

RUSTON
AM 1490 (KRUS)
FM 107.5 (KXKZ)

SHREVEPORT
AM 1130 / FM 94.5

NOAA WEATHER RADIO (NWR)

NOAA Weather Radio is a nationwide network of radio stations broadcasting continuous weather information direct from a nearby National Weather Service Office. NWR broadcasts National Weather Service warnings, watches, forecasts and other hazardous information 24 hours a day.



TERREBONNE PARISH

OHSEP

HURRICANE PREPAREDNESS GUIDE



"THE FIRST 72 HOURS ARE ON YOU"

During a storm, services may not be available, transportation may be cut off and roads may be inaccessible. In some cases, you may be forced to evacuate. Be ready to respond to any situation by assembling and maintaining a Disaster Supply Kit with enough food, water, and other supplies for each person in your family for 72 hours. It may take up to 72 hours for relief supplies to be delivered to Terrebonne Parish.

A DISASTER SUPPLY KIT IS ONE OF THE MOST IMPORTANT ASSETS THAT YOU AND YOUR FAMILY CAN HAVE PREPARED. AN EXAMPLE OF A FULLY STOCKED DISASTER SUPPLY KIT SHOULD INCLUDE THE FOLLOWING:

(AT MINIMUM, A THREE DAY SUPPLY)

Water, non-perishable food, formula, and diapers for infants, first aid kit, clothing and bedding, tools and emergency supplies, cash or travelers checks, flashlight and extra batteries, non-electric can opener, utility knife, fire extinguisher (ABC-type), shut-off wrench to turn off household gas and water, sanitation supplies, Official DOTD Highway Map, entertainment, important family documents, inventory of valuable household goods and important telephone numbers, and family records (birth, marriage, death certificates).

Store your kit in a convenient place known to all family members. Keep a smaller version of the supply kit in the trunk of your car. Change your stored water supply every six months so it stays fresh. Replace your stored food every six months.

Re-think your kit and family needs at least once a year. Replace batteries, update clothes, etc.

Keep these items in a waterproof container that can be easily transported from your home to your car and your safe place. Assemble your kit now to allow for immediate action during an emergency.

BE SURE TO PICK UP OUR EMERGENCY PREPAREDNESS GUIDE FOR MORE DETAILS.

AVAILABLE AT LOCAL BUSINESSES IN TERREBONNE PARISH.

Get **EMERGENCY NOTIFICATIONS** by text and email. Visit www.tohsep.com/terrebonnealert and click sign up to begin your registration.

PUBLIC SHELTER INFORMATION

Shelters are operated by trained individuals and ensure that the safety, security, and basic needs of its residents are met. What to bring to a shelter?

- Change of clothing, blanket, and pillow for each family member.
- Your disaster supply kit, including food, medications, comfort items, and special items for infant or elderly family members.

WHAT NOT TO BRING?

- There are no weapons, drugs or alcohol allowed.

INSTRUCTIONS FOR SPECIAL NEEDS PATIENTS

For residents who have medical special needs, or will need transportation during an evacuation of Terrebonne Parish, please contact the Terrebonne Council on Aging at (985) 868-8411.

To pre-register for Disaster Food Stamp assistance, please call **1-888-LA-HELP-U (1-888-524-3578)**.

SEVERE WEATHER TERMS TO KNOW...

Natural disasters most likely to occur in Louisiana, particularly in low-lying areas bordering the Gulf of Mexico, include hurricanes and flooding due to heavy rains. Residents should be familiar with several terms that describe severe weather conditions:

STORM SURGE An abnormal rise of the sea along a shore as the result, primarily, of the winds from a storm.

TROPICAL STORM/HURRICANE WATCH Adverse conditions are *possible* in the specified areas of the **WATCH**, usually within 48 hours. May be applied to thunderstorms, tornadoes, floods, or hurricanes.

TROPICAL STORM/HURRICANE WARNING Adverse conditions are *expected* in the specified area of the **WARNING**, usually within 36 hours. May be applied to thunderstorms, tornadoes, floods, or hurricanes.

PREPARING YOUR ANIMALS

Making plans for your family is extremely important. Don't forget to plan for the animals in your life, too!

- The location of your evacuation destination may or may not accept pets, so call ahead and check. Animal shelters will be set up in various parts of the state on an "as-needed" basis. The Louisiana Department of Agriculture & Forestry works year round with the Louisiana State Animal Response Team (LSART) to provide sheltering opportunities. Species-specific disaster preparedness advice is available at www.lsart.org.
- Create a disaster readiness kit for your animal that includes food, water, first aid supplies, feeding supplies and other items that are necessary to keep your animal comfortable for at least 3 - 5 days.
- Remember, animal ownership is a responsibility! Be ready to take care of your whole family.



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UNITED STATES

HURRICANE CATEGORIES

WIND SPEED (MPH)	DAMAGE
1 74-95	Very dangerous winds will produce some damage
2 96-110	Extremely dangerous winds will cause extensive damage
3 111-129	Devastating damage will occur
4 130-156	Catastrophic damage will occur
5 >156	Catastrophic damage will occur

TERREBONNE PARISH OFFICE OF HOMELAND SECURITY & EMERGENCY PREPAREDNESS

985-873-6357

HOW TO TRACK A HURRICANE

Advisories are numbers consecutively for each storm, and describe the present and forecast position and intensity of the storm. Tropical cyclone advisories are issued at six-hour intervals—at 4am, 10am, 4pm and 10pm Central Daylight Time. Bulletins provide additional information. Each message gives the name, eye position, intensity and forecast movement of the tropical cyclone. Hurricane eye positions are given by latitude (for example, 13.2 degrees North) and longitude (for example, 57.8 degrees West), to the nearest one-tenth of one degree.

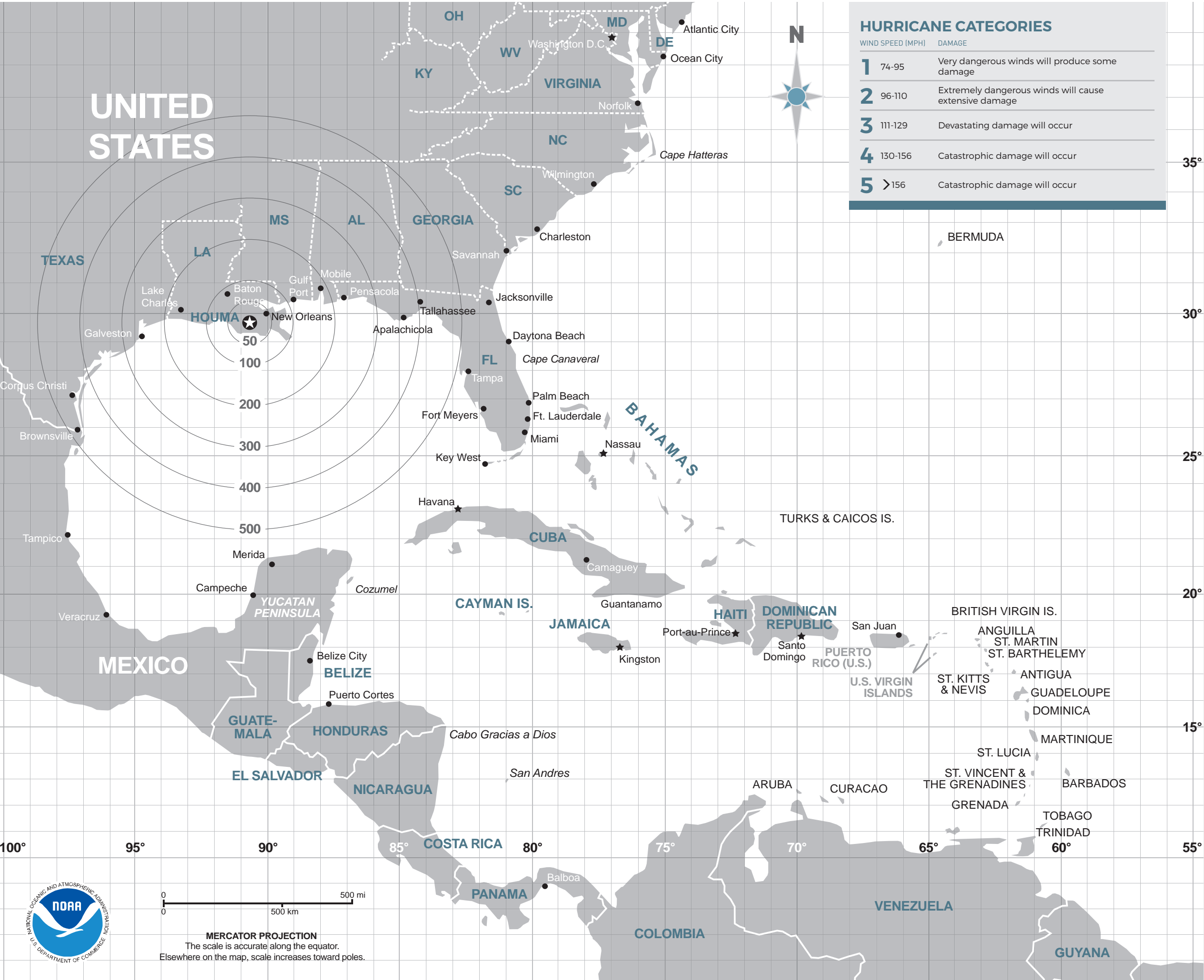
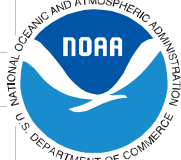
TO PLOT THE LOCATION OF A STORM:

- A** Find the latitude of the storm (the first coordinate in the pair), and locate the horizontal line on the map that matches this latitude.
- B** Find the longitude (the second coordinate in the pair, usually followed by a W or E), and locate the vertical line on the map that matches this longitude.
- C** Find the place on the map where the two lines intersect. This is the location of the storm eye. Draw a symbol at this spot, and note the advisory number, eye position, intensity, forecast direction of movement, the date and time next to the symbol.

BECAUSE HURRICANES CHANGE DIRECTION VERY QUICKLY, YOU SHOULD CONCENTRATE MORE ON WHERE THE STORM WILL GO THAN WHERE IT HAS BEEN.

HURRICANE WARNING CHECKLIST

- | | |
|--------------------------|---|
| Freeze-dried food | Eyeglasses |
| Ice chest, water | Items for infants and elderly |
| Battery-powered radio | Pet food and supplies |
| Flashlight | Backup of computer on external hard drive |
| Batteries | Checkbook, cash and credit cards |
| Fuel, first aid kit | Map of area |
| Sleeping bag | |
| Matches, candles | |
| Prescription medications | |

MERCATOR PROJECTION
The scale is accurate along the equator.
Elsewhere on the map, scale increases toward poles.